

### **WELCOME LETTER**

Lutheran Family Services Rocky Mountains (LFSRM) is pleased to share financial and service accomplishments that you helped make possible in FY2018 (ending June 30). Your partnership in this ministry is a blessing to all who turn to us for help and hope and we are grateful for your ongoing trust and support.

FY2018 was another eventful year for LFSRM! We celebrated our 70th anniversary with 70 church presentations and featured this significant milestone in all of our special events! We advanced the STEP transitional program for aging-out foster youth; we served our first six un-befriended older adults through contracts with hospitals for Guardianship Services; we expanded our employment services and workforce development programs to serve refugees, immigrants, youth and other economically marginalized populations; and we nearly completed our 3-year, \$1.5 million, "Walking Together-Building Community" campaign. This was LFSRM's first major fundraising campaign in more than 20 years, and we were very fortunate to surpass the goal in November 2018, one year early!

However, in FY2018 LFSRM continued to feel the effect of the continuing disruption of the national refugee resettlement program during a somewhat chaotic period of shifting national policy regarding the practice of welcoming the stranger through a lawful and orderly resettlement process. It required LFSRM to lay off 35% of our refugee workforce, including many former refugees. It also required restructuring our total agency in the last six months of the fiscal year and administering salary and benefit reductions, furlough days and layoffs across every program and department to avoid unmanageable operating losses. We are so proud of our entire workforce for shouldering the burden together and remaining hopeful while we continue to roll out innovative new programs to address the most compelling needs in our communities.

On behalf of the staff and Board of Directors of LFSRM it is our great privilege to deliver your love, encouragement, compassion and generous hospitality to people in need, "through services that heal, strengthen, and provide hope." Thank you for sharing the blessings of your faith, hope, and resources to bless the lives of the people we serve.

With gratitude,

Jim Barclay

LFSRM President and CEO

Keith LaShier

Chair of Board of Directors

Kud & Joshui

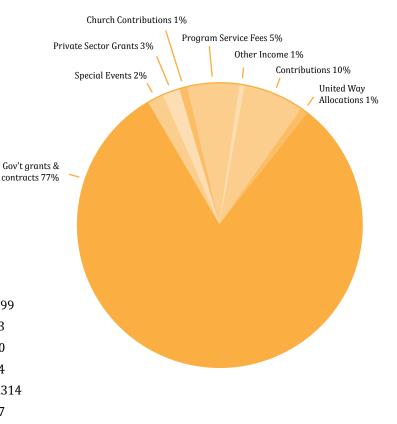
# REVENUES & SUPPORT

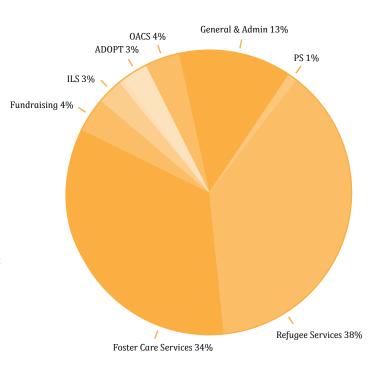
Contributions	.\$1,228,399
Church contributions	.\$185,833
United Way allocations	\$166,090
Private sector grants	.\$439,374
Government grants & contracts	.\$10,306,314
Program service fees	\$733,477
Special events (net of expenses)	\$301,120
Other income	.\$127,184
Total Revenue	.\$13,487,791

Change in Net Assets 2018 (\$179,037)

### **EXPENSES**

Foster care services	\$4,638,135
Refugee services	\$5,136,770
General & administration	\$1,737,348
Adoption (ADOPT)	\$454,207
Fundraising	\$603,389
Disaster response (DR)	\$4,577
Older adult and caregiver services (OACS)	\$572,897
Preventive services (PS)	\$141,002
Legal immigration services (ILS)	\$378,503
Total Expenses	\$13,666,828







### HEART CLUB MEMBERS

#### JOYFUL HEARTS (\$10.000+)

Anonymous (3)
Arlene Avischious
Dr. William and Darcy Ayen

Jim\* and Barbara Barclay

Kathy Berrill

Julie and Michael Bock Mary and Tom Brook

Melanie and David Clappisi
Paul and Kathy Edstrom

Larry and Phyllis Eifler

Bruce and Bonnie Fear

Rev. Joshua and Karen Hansen

Phyllis Heckler

Sandy Henderson

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Jane Pope Meehan\*

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Tom and Jana McKee

Jerry and Diane Miller

Rev. Paul and Lois Peel Steve and Barbara Sande

FAITHFUL HEARTS (\$2.000-\$4.999)

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Vivian Bengtson

Rosemary and Greg Bennett

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Bryan and Janie Sapen

Robert and Mary Satrom

Megan Slinkard

Earle and Kathe Solomonson

Renee Teague\*

Richard and Marjorie Versen

Susan and Frank Virginia

Rev. Patrice Von Stroh

Rev. I delice von Scion

Gene and Sally Warrington

Richard and Valerie Watkins

Bill and Deanna Weisenborn

Warren and Janet Wergin

Paul and Anne Zeckser

Tim\* and Abby Zeckser

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Stefan and Shirley Otto

Alan and Dee Peterson

Lynn and Norman Peterson

† Deceased
\* LFSRM Employees

#### HOPEFUL HEARTS (\$500-\$999)

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Tom and Kristina Aberle

Irene Ahrens Norma J. Andersen

Drs. Oren and Jennifer Anderson

Jack and Rosemary Anderson

Cindy and Ed Arcuri

Dean Arnold

Jane and Wally Astor

Pastor Carrie and Philip Baylis

Beverly Beattie Jon and Amy Bentz

Lance Bonin

Dr. Glen and Jan Burmeister

Judy Bushek

Peggy and Ken Byrd

Tom and Christina Carlsen

David Chandler

Richard and Constance Crater

Dick and Susan Currey Leonard and Judy Custer

Libby Dale\* Kirsten L. Derr

Robert and Doris Dittmer

Linda and David Dolton

Joanna Duchow David Duguid

Steve Edmundson Howard Egan

Jennifer Eggers

Paul Eppard and Maren Diercks

Ann Eriksen

Karl and Cathy Evans

Joleen Fairbairn

Dave Fenell Wilbur and Marilyn Flachman

Gerda Foged

Joe and Heather Fortna

Kayleen Fraley

Dawn and Chris Frevert

Phillip G. Fry

David and Hillary Fulton

Elizabeth and Geoffrey Gallinger

Geraldine Gloystein

Revs. Jim and Kim Gonia

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Rebecca Hamilton-Lyons

Hannah Harman

David and Carole Hawkes

Norris and Teri Hermsmeyer Cathey A. Herren

Priscilla Hill

Marshall and Charleen Hinckley

Wayne and Ruth Hjelmstad

**Jonie Hopkins** 

Rev. Ann Hultquist and

Roger Loots

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Eddie Hurt

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Evelyn M. Johnson

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Timothy Kippel
Teresa Kissling

Dennis and Susan Larson

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Jeremy Lesch

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Dennis and Kay McCarthy

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Grant and Meaghan McKane Duane and Mary Metcalf

Gerald and Evonne Meyer Jim and Laura Milleville

Ion and Lori Mitchell

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Stephen and Marcia Venzke

Joel and Tina Vosberg

Therese Wahlstrom

L. Craig Weber and Diane Williams

Todd and Shannon Wehr

Jaye Weiland

Matthew and Annell

Weissenbuehler

**Jeffrey West** 

Gwen\* and Dan White

Susan Wickes

Jeremy and Susan Wilson

Philip and Sara Winkler

Charles and Brenda Zarza

Julie Zimber



### SUPPORTING CHURCHES

Annual financial contributors

**Abiding Hope Church** All Saints Lutheran Church/Albuquerque All Saints Lutheran Church/Aurora Ascension Lutheran Church/Colorado Springs Ascension Lutheran Church/Littleton **Atonement Lutheran Church** Augustana Lutheran Church Bethany Lutheran Church Bethel Lutheran Church/Aurora Bethel Lutheran Church/Colorado Springs Bethel Lutheran Church/Windsor Bethlehem Lutheran Church/Longmont Bethlehem Lutheran Church/Los Alamos Bethlehem Lutheran School Black Forest Lutheran Church Calvary Episcopal Church Christ Church United Methodist Christ Lutheran Church/Frisco Christ Lutheran Church/Highlands Ranch Christ Our Redeemer Lutheran Christ Our Savior Lutheran Church/Elizabeth Christ the Savior Lutheran Church/Aurora Christ the Servant Lutheran Church Church At The Ranch **Church of Christ** Colorado Lutheran High School Association Community of Joy Lutheran Church Concordia Lutheran Church Cross of Christ Lutheran Church Crossroads Church **ELCA Epiphany Lutheran Church** Eternal Savior Lutheran Church Evergreen Lutheran Church Faith Lutheran Church Family of Christ Lutheran Church First Congretional United Church of Christ/Greeley First English Lutheran Church First Lutheran Church/Ault First Lutheran Church/Colorado Springs First Presbyterian Church Foothills Unitarian Church Gloria Christi Lutheran Church Glory of God Lutheran Church

Good Shepherd Episcopal Church

Grace Lutheran Church Boulder

Highlands Lutheran Church Holy Cross Lutheran Church/Albuquerque Holy Cross Lutheran Church/Colorado Springs Holy Cross Lutheran Church/Wheat Ridge Holy Love Lutheran Church Holy Shepherd Lutheran Church Holy Trinity Lutheran Church Illuminate Colorado Immaculate Heart Of Mary Parish Immanuel Lutheran Church/Albuquerque Immanuel Lutheran Church/Colorado Springs Immanuel Lutheran School Interfaith Los Alamos International Anglican Church Joy Lutheran Church King of Glory Lutheran Church King of Kings Lutheran Church Las Placitas Presbyterian Church Living Way Fellowship Lord of the Hills Lutheran Church Lutheran Church of Hope Lutheran Church of the Cross Lutheran Church of the Holy Spirit Lutheran Church of the Master Messiah Lutheran Church Mount Hope Lutheran Church Mount Olive Lutheran Church Nativity Lutheran Church New Mexico Conference of Churches Our Father Lutheran Church Our Savior's Lutheran Church/Denver Our Savior's Lutheran Church/Greeley Our Saviour's Lutheran Church Peace Lutheran Church Peace With Christ Lutheran Church/Aurora Peace With Christ Lutheran Church/Fort Collins Plymouth Congregational Church/Fort Collins Prince of Peace Lutheran Church Prince of Peace Women of the ELCA Rebekah Circle of First Lutheran Church Redeemer Lutheran Church/Colorado Springs Redeemer Lutheran Church/Fort Collins Rejoice Lutheran Church Resurrection in the City Lutheran Church Rio Rancho Presbyterian Church Rocky Mountain Synod ELCA Saint Catherine Greek Orthodox Church

Shepherd of The Hills Lutheran Church Shepherd of The Rockies Spirit Of Joy Lutheran Church St. Andrew Lutheran Church/Arvada St. Andrew Lutheran Church/Denver St. Bede's Episcopal Church St. John's Episcopal Church St. John's Lutheran Church/Denver St. John's Lutheran Church/Thornton St. Luke Lutheran Church St. Luke's Lutheran Church St. Paul Lutheran Church St. Philip Lutheran Church St. Stephen's Lutheran Church St. Timothy's Evangelical Lutheran Church Summit of Peace Lutheran Church The Church of Jesus Christ of Latter Day Saints The Church of Jesus Christ of Latter Day Saints/Arvada 2nd Ward The Church of Jesus Christ of Latter Day Saints/Englewood The Church of Jesus Christ of Latter Day Saints/Westminster Stake The Domestic & Foreign Missionary Society of the Protestant The Summit Church Trinity Evangelical Lutheran Church Trinity Lutheran Church/Fort Collins Trinity Lutheran Church/Franktown Trinity Lutheran Church/Greeley Trinity Lutheran Church/Loveland Trinity Lutheran Church/Monument Unitarian Church of Los Alamos Unitarian Universalist Church/Greeley United Church Of Los Alamos University Hills Lutheran Church Wheat Ridge Lutheran Church White Rock Presbyterian Church Womens Christian Service Soc. of United Church of Los Alamos Young at Heart of Holy Cross Lutheran Church Zion Evangelical Lutheran Church Zion Lutheran Church

Saint Paul's Episcopal Church

### PARTNER ORGANIZATIONS

108 Partnership

AJL Charitable Foundation

ANB Bank

arc Thrift Stores

Bethany Lutheran Church Foundation

Bethel Lutheran Church Colorado Springs

Black Forest Lutheran Church

**Bob Behrends Roofing** 

**Bushong Family Foundation** 

Carl W. and Carrie Mae Joslyn Charitable Trust

City of Aurora

CoBank

Colfax Marathon Partnership

Colorado Bar Foundation

Colorado Health Foundation

Colorado Springs Health Foundation

Colorado Springs Utilities

**Community First Foundation** 

Community Foundation Greeley and

Weld County

Community Foundation of

Northern Colorado

Community Shares of Colorado

Conoco Phillips

**Creative Adoptions** 

Credit Union of Colorado Foundaton

Daniels Fund

DCP Midstream, LP

**Denver Foundation** 

Denver Rescue Mission

DJC Enterprises Inc

Easter Seals Colorado

**EFS National Board** 

EKS&H LLP

El Pomar Foundation

**ELCA** Foundation

Elite Properties of America, Inc

**Energy Outreach Colorado** 

**Ent Credit Union** 

**Exchange Club of Greeley** 

Faith Lutheran Church

Farmer's Bank

FirstBank Lakewood

Front Range Roofing Systems, LLC

Genesis Foundation

**Giddings Foundation** 

**Good Samaritan Society** 

Grace Lutheran Foundation of

Boulder Colorado

Great Western Bank

**Greeley Police Officers Association** 

**Griffin Foundation** 

Harding Charitable Remainder Unitrust

Hewlett-Packard

Hill Family Foundation

Humana

Illuminate Colorado

Immanuel Lutheran School

InFaith Community Foundation

**Insurance Marketing Concepts** 

Kaiser Permanente

**Keysight Technologies** 

KRG and Mountaingate Capital

Manzano High School

MDC Holdings/Richmond American

**Homes Foundation** 

Mile High United Way

Myron Stratton Home

Nathan B. and Florence R. Burt

Foundation

**National Christian Foundation** 

Nextfifty Initiative

Nob Hill Grower's Market

North Colorado Medical Center Foundation

Optimist Club of Tamarac

OtterCares Foundation

Pikes Peak Pediatric Society

Pikes Peak United Way

Poudre Valley Health System

Precious Cat, Inc.

Project 127

**Quest Diagnostics** 

Rabinowe Family Fund, Santa Fe

**Community Foundation** 

Realities For Children, Inc.

Renewal by Andersen

Robert & Ada Twito Memorial

**Endowment Fund** 

Rose Community Foundation

Schneider Electric North America

Sears Real Estate

Shell Oil Company Foundation

Matching Gifts

SJB Child Development Centers, Inc.

Stoddard Funeral Home

Stone Age Climbing Gym

Syntrinsic Investment Counsel

**Target Corporation** 

Temple Hoyne Buell Foundation

The Anschutz Foundation

The Bruni Foundation

The Byron T Shutz Foundation

The Colorado Springs School

The Community Foundation Littler

Youth Fund

The Gazette-El Pomar Foundation Empty

Stocking Fund

The Grace Wanderers

The Lutheran Church Missouri

Synod Foundation

The Marson Foundation

The Nutrition Camp School Foundation, Inc.

The Public Interest Law Foundation at

Columbia, Inc

Thrivent Financial

**Tomkins Gates Foundation** 

United Way Metro Chicago

United Way of Central New Mexico

United Way of Larimer County

United Way of Weld County

UnitedHealth Group

University of Colorado Health

Virginia W Hill Foundation

Walmart Corporate Headquarters

Waste Management

We Raise Foundation

Weld County Garage

Wells Fargo Foundation

**Xcel Energy Foundation** 





### MEMORIAL GIFTS

Gifts were given in memory of the following friends and loved ones.

Shirle Anderson

Shirley Barclay Margie Bartels

Jay Bleeke

William Brotherton

Robert Ferrese

Anne E. Gibson

Harold Gloystein

Patricia Harvey

Bruce Hermann

Roberta Miscall

Alice Johnson

Carolyn Kaiser

Audrey Kupka

Helen Lambert

Addie Little

**Bob Miller** 

Jocelyn Kopperud

Kobus Vincent Kraai

John Morisak

Megan Huyge Margaret Peterson Julie Rasmussen

Rosemary Riutzel

**Dwane Schlecht** 

Sylvia Srebot

Ari Steitz

Gordon Von Stroh

Mary Walstrom

Karen Weissenbuehler

Arnie Wessler

William Wink

Bill Witt

### **HONORARY GIFTS**

Gifts were given in honor of the following people.

Mir and Z. Ahmad

**Brune Armstrong** 

Lynn Billman

Jim Blanas

Erik Braaten

Maggie Boissard and

Larsson Burch

George and Verna Burmeister

Tarrie Burnett\*

Paul Dahlgren

Bruce Fear

Lainie Filegar Peltz

Jaci Gandenberger

Tom Guinn

Joe Hanel

Sarah Heber\*

Patricia Holman

Higuette Kamndon

Patrick and K. Kavanagh

Joann Lemm

**Brian Lessels** 

Lorraine C. Livingston

Catharyne and Virgil Ludwig

**Pastor Tom Mroch** 

Ori Polley

Jane Pope Meehan\*

Amy H. Rossmiller

Shannon Rowan

Cote' Ericksen Shaw Family

Earle and Kathe Solomonson

Kate Stricklan

Brian and D. Thorpe

John and Marilyn Voet

Tim Zeckser\*

### LEGACY SOCIETY MEMBERS

The Lutheran Family Services Legacy Society was created as a means of recognizing those friends of LFSRM who have made a decision to include the agency in their wills and estate plans.

Anonymous (8) Cornelia Achelpohl† Norma J. Andersen

Inez Anderson †

Ray † and Arlene Avischious

William and Darcy Ayen Charles and Judy Berdahl

Karl and Christine Berg

Vivian Bengston Dorothy Bianchi †

Eric and Carolyn Biedermann

Frieda Bowling †

Mary and Tom Brook

Bob and Sue Buck

John and Donna Burman

Dr. Glen and Jan Burmeister

Arlene Christensen †

Carla Conrardy

Richard and Judith Cornwell

Katherine and Emmett Cruson

Paul and Marcia Dahlgren

Dorothy W. Davis †

Howard and Lou Ann Delozier

Mildred Drennen†

Lonnie and Terry Eakle

Larry and Phyllis Eifler

Vida F. Ellison †

Chet and Nancy Evenson

Evalyn Foust †
Mary Gardinier

David and Kathryn Gies

Rev. Paul and Phyllis Gilbertson

Melvin and Mary Haack

Dr. Carol Hacker †

Carl and Betty Hansen

Col. Alan Hassebrock and

Jan Gregg

Phyllis Heckler

Irene C. Helm †

 $Rodney \dagger \ and \ Sandy \ Henderson$ 

Eldon L. Hemmingsen

Cathey A. Herren

Enid M. Herzig †

Rev. Don and

Margaret Hinchey

Emma E. Hoelzle †

Barbara Holthaus †

Alan and Cathy Jahde

Helen Jens+

Evelyn M. Johnson

Maxine Johnson †

Dr. Jane and Matthew Kercher

Bob and Diana Keys

Rev. Bob and Kim Kuehner

Candas Kvarve †

Dennis and Valerie Laabs

Eva Lou Lucas †

Howard and Charlotte Mai

Walt and Karyl Meyer

Doris Miller

John Neid+

Virginia Neslund

Jim and Penny Newcomb

Gerry Olsen

Marcia Oppermann

Jerry and Deb Paul

John and Ruth Pederson

Lynn and Norman Peterson

Ruth Peterson

Ed and Maria Pierce

Irene Polnau †

Eli Pomerenke

Jane Pope Meehan\*

Lon and Carol Robideaux

Mary Ann Schmidt

Edith Schneider †

Solveig Schneider †

Rodney and Sharon Schofield

Florence Schonauer †

Reverend Al Schuetz †

William and Frances Scott

Caroline Louise Shackelford †

Doug and Nancy Sims

Earle and Kathe Solomonson

Kevin and Ronda Stantz

Thea Stecker

Robert and Julie Stuenkel

Jim Swaeby †

Bruce and Julie Swanson

Reha Thorngate

Ada Twito

JoAnn Vander Valk†

Robert and Sally Vogel

Lorraine L. Wagner

Beth Walker

Gene and Sally Warrington

Nellie E. Watson †

David and Hedy Witte

Lest and Marianne Woodward

Tim\* and Abby Zeckser

Esther Zeeb †

Alice Zwanzig†

† Deceased
\* LFSRM Employees





### **BOARD MEMBERS**

For Fiscal Year July 1, 2017 to June 30, 2018

#### BOARD OF DIRECTORS

Chair: Mr. Keith LaShier Secretary: Ms. Alana Hankins

Vice-Chair Finance: Dr. William (Bill) Ayen

Vice-Chair Resource Development: Ms. Karen Spies Vice-Chair Board Development: Mr. Bruce Fear Vice-Chair Program Services: Rev. Josh Hansen

Mr. Tom Brook Mr. Douglas Eisenbrandt Mr. Tom Siegle

Ms. Katherine Cruson Ms. Tasha Smith Ms. Marjorie (Margie) Versen

The Rev. Patricia Holman Ms. Noni Willisch The Rev. Doug Hill

Mr. Scott Nixon

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James Barclay - President & CEO, LFSRM

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Vice-Chair: Ms. LaDonna Jurgensen Secretary: Ms. Katherine Cruson

Dr. William (Bill) Ayen Mr. Jerry Jaggers Mr. Don Filegar Mr. Greg Bickle

#### **EX-OFFICIO**

James Barclay - President & CEO, LFSRM



### VOLUNTEERS

Volunteers serve Lutheran Family Services Rocky Mountains (LFSRM) by providing one-on-one visitation for older adults, mentoring and coaching foster children, performing administrative duties in the offices, serving on fund raising committees, acting as speakers and by co-sponsoring, mentoring and supporting refugee families. They also organize, manage and participate in hands-on projects like the backpack and school supply drive, Angel tree gifts, and Thanksgiving and Christmas baskets.

Program Area	Number of Volunteers	Volunteer Hours	Value*	
Adoption and Pregnancy Counseling	1	60	\$1,481	
Foster Care Central	4	565	\$13,950	
Foster Care North	12	50	\$1,235	
Foster Care South	17	362	\$8,938	
Prevention Services	71	1279	\$31,579	
Older Adult and Caregiver Services	14	1596	\$39,405	
Refugee & Asylee Program South	165	6283	\$155,127	
Refugee & Asylee Program Central	318	14474	\$357,363	
Refugee & Asylee Program North	69	2346	\$57,923	
Refugee & Asylee Program Albuquerque	92	3171	\$78,292	
Immigration Legal Services	12	780	\$19,258	
Resource Development/Special Events	5,637	14,185	\$350,228	
Total value of volunteers	6,412	45,151	\$1,114,779	
In 2018, the value of one hour of volunteer	r time=\$24.69, per Independent S	Sector. *Figur	es rounded to the nearest dolla	r.

### IN-KIND CONTRIBUTIONS

The program areas and values of in-kind contributions made to LFSRM during the fiscal year July 31, 2017-June 30, 2018 are as follows:

Adoption and Pregnancy Counseling	\$ 1,956
Foster Care Central	\$ 9,142
Foster Care North	\$ 3,435
Foster Care South, and KPC	\$ 3,676
Older Adult and Caregiver Services	\$ 3,435
Disaster Response	\$ 2,291
Refugee & Asylee Services	\$ 193,185
Immigration Legal Services	\$ 9,142
Resource Development/Special Events	\$ 87,658
Total value of in-kind contributions	\$313,920





#### FOSTER CARE

Foster care and independent living services to **77** unaccompanied refugee minors.

Foster care to **219** domestic children and youth through **155** foster homes.

## OLDER ADULT & CAREGIVER SERVICES



Care management and other direct services to **510** older adults and caregivers.



#### REFUGEE & ASYLEE

Family immigration legal services to **882** clients, citizenship services to **257** clients, and fingerprinting services to **416** individuals.

Refugee resettlement and asylee services to **2,686** individuals.

#### **ADOPTION**



Interstate Compact on the Placement of Children services for 338 families.

Adoption placements of **38** children and services to **122** adoptive and waiting parents.

Pregnancy counseling services to **85** women.



#### **PREVENTION SERVICES**

SafeTouch: Body Safety Program delivered to **12,516** students this year in **28** elementary schools.

Parenting education and support to 418 adults and 75 children.

Trauma assessment services for **20** children.

Supervised visitation and safe exchange services to **532** adults and **490** children.

SafeCare for **70** adults and **70** children.

Education and Enrichment Services to 10,000 individuals.